

GUARANTEE

General provisions of the guarantee

1. The manufacturer ensures proper operation and good quality of the sale item.
2. The warranty is granted only to the original buyer and is not transferable.
3. The principles and manner of performing the warranty repair are determined by the Guarantor.
4. Complaints will be considered if the requirements of this are met document.

The time limits specified in the warranty

1. The warranty period is 24 months (additional 36 months for an additional fee) from the date of the sales invoice for the item.
2. The warranty is valid only with the proof of purchase.
3. Defects revealed within the period specified in the guarantee will be removed within 21 working days from the date of their notification. In the absence of a part, the time may be extended.

Responsibilities and powers of the guarantor

1. The guarantor undertakes to remove physical defects in the subject of sale by free repair or replacement of its individual elements with those free from defects, if the defects are revealed within the period specified in the guarantee.
2. The guarantor is not responsible for damages and defects of the subject of sale resulting from:
 - improper use of the object of sale and its operation contrary to the intended use and the "operating manual".
 - the action of external factors such as: fire, water, salts, acids, lyes and other aggressive chemical substances (e.g. cement, lime) or abnormal weather conditions, random events (e.g. natural disasters).

Final remarks

1. The "warranty provisions" not included in the warranty document are regulated by the Civil Code.
2. In the event of a complaint, please report it by e-mail to the e-mail address of the distributor from which the Buyer made the purchase. If the buyer prevents repair of removable defects, he is deemed to have waived his warranty rights.

